

crisp.

# Katz Gluten Free stays on the rise with Crisp.



## → Situation: Data as the missing ingredient

While gluten free is a booming category today, Katz Gluten Free has been on the leading edge of allergy-friendly baking since its founding in 2006. Originally founded by Mrs. Katz, who wanted to create tasty treats for gluten-intolerant kids like her own, the brand has seen double and triple digit growth years ever since. Now Katz's donuts, cakes, and other sweet treats are distributed widely across the natural channel and among large retail chains.

A leading independent gluten free supplier, the Katz team was still relying on their sales and customer partners for data about their own business. This limited visibility into their categories as a whole and their ability to stay ahead of the curve as a partner to retailers and distributors. Katz's leadership realized they needed a more robust data solution to help guide future growth, and decided to expand their capabilities with Crisp.



## → Solution: Refining the recipe for growth

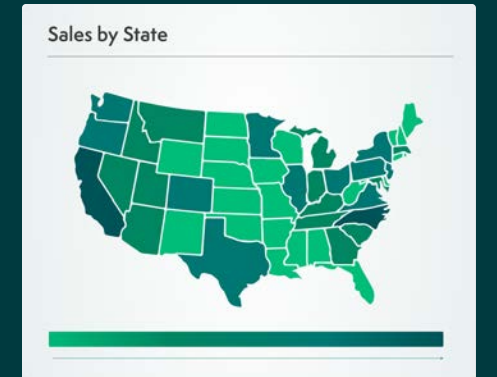
The Katz team is eager to become a more data-driven company, but their plan is not to start drinking from a firehose. As Marketing Director Roberto Cruz explains, "As a small company, our plan to ramp up to higher data and insight capability is more about evolution than revolution." The Crisp platform makes it easy for his team to access priority metrics such as sales performance by geography, banner, and warehouse. With a live-feed of sales data down to the zip code, Roberto can now design geographically targeted campaigns in key markets, and share target locations with his media partners -- insights that would only have been known anecdotally before.

With over 100 products in the Katz family, Roberto says it's invaluable to see the product lineup as a whole and identify what is growing, what isn't, and why. With this information, he can prioritize products as a marketer. His team can also analyze product assortment and combinations -- for instance, identifying two products that sell particularly well together, and applying those insights toward another retailer. The Katz team can also leverage data in key activities such as New Product Innovation to help validate product priorities in its pipeline. With an eye on velocity, Katz's sales team can bring these insights into buyer conversations. As he explains, "From reports, you can build insights, and then build a data-driven case for additional items, increased shelf space, or more merchandising. **The key is to create value for our partners by leveraging the data to generate valuable consumer insights.**"

## Potent results:

- + Increased data visibility for a small team
- + Ownership of broker and buyer conversations
- + Geographically targeted, data-driven promotions
- + New sales opportunities discovered

Favorite Insight:  
"Sales by Geography"



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**“With the complexity in our product line, getting product-level data easily from Crisp is invaluable as a marketer.”**

**Roberto Cruz**  
Marketing Director

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