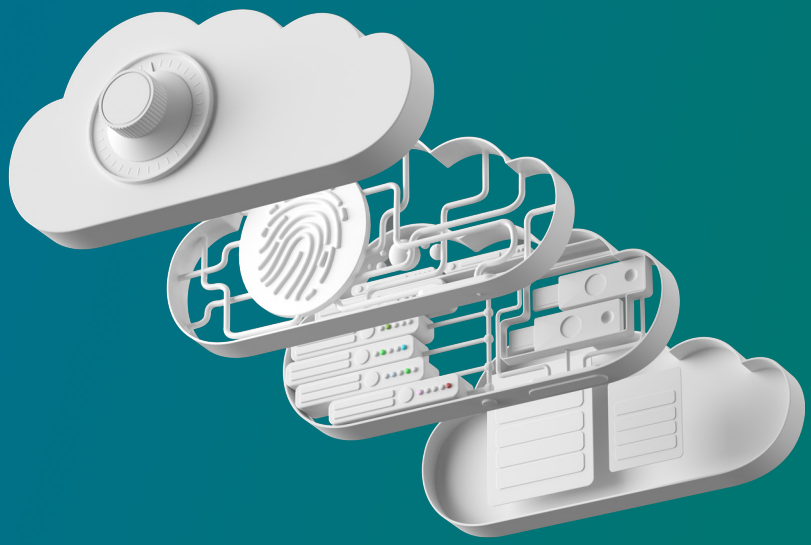
Crisp keeps your data secure

At Crisp, we know how valuable data is -- which is why keeping your data secure is always our top priority. We store your encrypted credentials and company data securely in accordance with industry best practices, and maintain a robust data governance program to ensure your data stays as it's supposed to: just for you.



Accessing vendor portal accounts

Crisp's Inbound Connectors access your vendor portal account through a private, secure process.

- When onboarding with Crisp, you'll enter your vendor portal credentials securely via the Crisp platform. Crisp will not collect credentials directly via email or any other form of insecure communication.
- Crisp encrypts your credentials and stores them according to industry best practices.
- No one other than you has access to your unencrypted vendor portal credentials.

Storing your data in Crisp

Once in storage, your data is always private and protected.

- Any data accessed through Crisp is private to you. Only selected management employees at Crisp have access to your data in order to provide product support and enhancements.
- Downloaded vendor portal reports are encrypted and stored in Google Cloud Storage with Crisp managed encryption keys.
- Crisp maintains and enforces an information security program including safety, physical, and technical security policies and procedures that meets or exceeds industry standard practices. We regularly test our systems for potential areas where security could be breached and monitor for suspected breaches.

Removing data from Crisp

At your request, your vendor portal credentials and all data will be securely removed from the Crisp platform.

- Upon termination of your relationship with Crisp, we will delete all stored credentials and data associated with your account.
- Customers can request that we delete their stored credentials at any time, and Crisp will remove credentials within one business day.

For more information about Crisp's security procedures, review our Terms of Service and Privacy Policy.

crisp.